

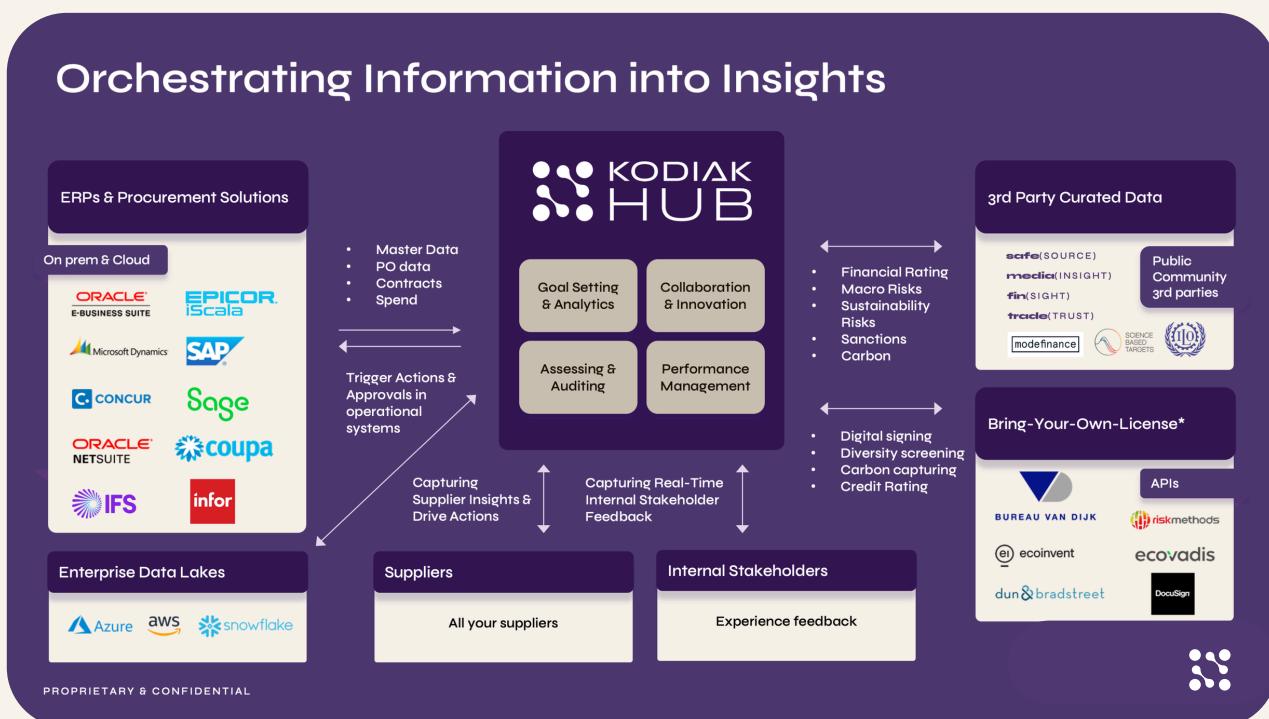
# Integration & IT FAQ

Kodiak Hub for IT and architecture owners. What you need to know about integrations, data, implementation & risk.

## 1. Where does Kodiak Hub sit in our architecture?

Kodiak Hub acts as the SRM and supplier intelligence layer in your architecture. It does not replace ERP, P2P, or sourcing systems and connects to them to:

- Consolidate supplier information from existing systems
- Enrich that data with external risk, financial, and ESG content
- Feed structured insights back into your core platforms where needed



## 2. How does Kodiak Hub integrate with our existing systems?

Kodiak Hub sits alongside your ERP, P2P, data warehouse and MDM to keep supplier data in sync in near real time, using the systems and data you already have. We support multiple data transfer methods:

- APIs and integration platforms such as Workato
- Message brokers and service bus patterns
- Secure file based transfers (SFTP)
- Direct database connections where appropriate (for example SQL)

On top of this, Kodiak Hub can connect to your existing risk and ESG data providers using a bring your own license approach so you can reuse current subscriptions.

The goal is to keep integration lightweight and tailored to your landscape, not force a heavy transformation.

## 3. Implementation at a glance

Kodiak Hub is designed for rapid, low-friction implementation so IT can support the project without a multi-year overhaul.

### Approach

- No/low code, cloud-based, API-driven platform that integrates with existing systems without demanding heavy IT development.

### Typical timeline

- Reach your first implementation milestone (for example initial supply chain risk screening) in around 14 days, with phase 1 deployment typically completed in a few weeks.

### Phase 1 scope

- Align goals and responsibilities, load and segment suppliers, set up initial risk screening, plan API integrations, and configure agreed modules and workflows.

### Roles and responsibilities

- Kodiak Hub provides a dedicated implementation and customer success team, a collaborative governance model, best-practice configuration, and guidance on process mapping. Your team focuses on business inputs, data, and key decisions.

### Enablement and support

- Continuous training via Kodiak Hub Explore, in-tool guides, embedded Help center, in-platform chat, plus ongoing meetings and QBRs to drive adoption and long-term value.

## 4. How do we handle security & compliance?

Kodiak Hub is a multi-tenant SaaS platform with controls and certifications in place to support enterprise-grade security requirements.

- ISO/IEC 27001 certified information security management, covering infrastructure, software and internal processes.
- Strong authentication with Single Sign-On (SSO) and optional Two-Factor Authentication (2FA).
- Data encryption in transit and at rest to protect sensitive information end to end.
- Independent security verification through third-party audits and ongoing internal policy reviews.

For detailed information on hosting, data residency, backup and disaster recovery, we provide a full security pack on request.



## 5. How does Kodiak Hub affect our existing tools?

Kodiak Hub is designed to:

- Reduce local spreadsheets and manual point solutions around suppliers
- Extend the capabilities of your ERP and P2P tools instead of duplicating them
- Unlock more value from risk and ESG data by connecting it to day to day workflows

If group tools change in the future, Kodiak Hub can adapt because it is not locked to one specific ERP or P2P vendor.

## 6. What happens if we want to change or add systems later?

Because Kodiak Hub uses open interfaces and modular integrations, you can:

- Swap or upgrade ERP and P2P systems without losing your SRM layer
- Add new data sources over time
- Maintain a consistent supplier risk and performance view across system changes

## 7. How does Kodiak Hub support governance & data quality?

Kodiak Hub centralises supplier data into a single source of truth and uses workflows and automation to keep that data clean:

- Standardised supplier profiles and fields
- Orchestrated onboarding and self assessments
- Automated alerts for missing or outdated data

This reduces the data quality burden on IT and business teams.

